

Florida General Lines Agent and Customer Representative Study Manual
20TH Edition – Changes from the 18TH Edition

General Information-Noted that Section I:

The Florida General Lines Agents Exam – please note the change in “unit” exam percentages for Ocean Marine, Health, Agent Licensing, an Unfair Trade Practices.

The Florida Personal Lines Agents Exam – Farm Coverage removed from Property Insurance under this section.

The Florida Limited Customer Representative Exam - please note the change in “unit” exam percentages for Department of Financial Services and Agents Licensing.

Unit 4 Homeowners, Dwelling and Related Coverage's-

Page 61 in the 20th edition under Additional Coverages, a new sentence was added “The HO-6 is required to contain \$2,000 of loss assessment coverage.

Page 61 under Perils Insured Against-the word sinkhole collapse was changed to “catastrophic ground collapse”.

Unit Seventeen-Selected Florida Statutes and Rules-

Page 201 in the 20th edition changed the verbiage under the heading “Insurance Company Requirements”. The new verbiage is “When reporting mitigation features, the consumer can contract with a licensed inspector using the official Uniform Mitigation Verification Inspection Form (OIR-B1_1802). All licensed residential property insurance companies in Florida must accept this form.”

An Index was added at page 283-288 titled EXAM CONTENT OUTLINE INDEX.